

Reduce your call handling time with Sycurio.

Sycurio.

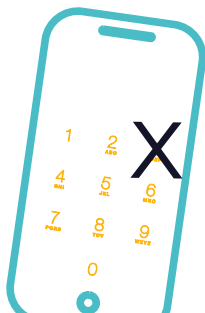


Every second counts.

With payments over the phone, mistakes happen!



Misreading



Miskeying



Mishearing



Card number error



Rejected payment



Failed transaction charges from PSP

With Sycurio.



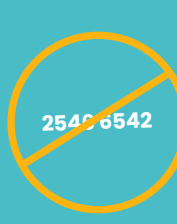
Customers type in their own card details into the telephone keypad, while full voice communication is maintained.



Agent can carry out wrap-up tasks



One point of entry

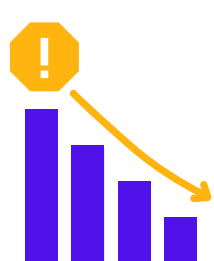


No need to read back numbers



Automatic checks

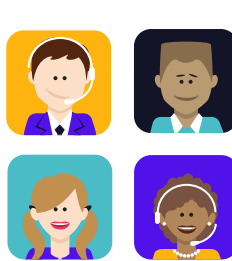
Which means:



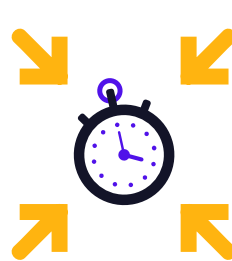
Fewer errors



Happier customers and agents

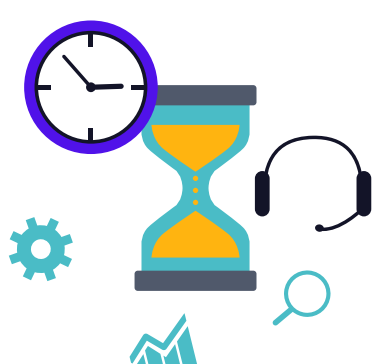


Fewer failed transactions



Reduced average handling time

Reduced AHT



=

Money saved & improved productivity



Sycurio has:

A proven track record in not only delivering significant & impressive cost savings, but also **increasing contact centre productivity**.



We calculate potential savings by using standard everyday contact centre metrics. In many cases, you will **recover your total investment in Sycurio in less than 12 months**.



Using Sycurio.Voice, customers have reported AHT reductions ranging from

7 - 30 seconds.

Sycurio.Voice

Contact us now at +44 (0)845 543 0822 for more information.

