

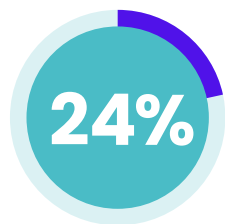
# Enabling remote workers to process secure payments.

Sycurio.



**Sycurio makes it quick and easy to enable your workforce to take secure and PCI DSS compliant card payments – no matter where they happen to be working. No card data enters their home environment, all payment security risks are removed – allowing your teams to focus on your customers.**

Remote workers still need to be able to fulfil every customer request and customers aren't concerned if agents are office or home-based – they just want a consistent and complete service. It's therefore vital that any organization can quickly adapt to any situation and at the same time ensure card payments can be handled by remote workers without the PCI DSS risks associated with verbalizing card data. Capturing all revenue opportunities is more critical today than ever, but how do you secure the environments your remote teams are working from?



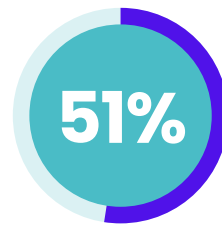
of data breaches are caused by **human error**<sup>1</sup>

Payments are the lifeblood of any business, so preserving the ability of remote or home-based workers to securely process payments will be critical to delivering a complete customer journey and ensuring customer requirements can be addressed just as they would be with a contact center-based agent. Also, it's important that customers don't feel inconvenienced when engaging with your teams – no matter what channel they're using.



of consumers state that **speed, convenience, helpful employees** and **friendly service** matter most<sup>2</sup>

Making sure your remote workforce has the appropriate tools at their disposal is just part of the challenge. With workers operating in environments that are difficult to monitor and secure, you need to be certain that your customers' sensitive payment data is safe and protected, and that your organization remains PCI DSS compliant, irrespective of where your teams are based.



of knowledge workers were **remote working in 2021** & **31%** of all workers worldwide **will be remote in 2022**<sup>3</sup>

## Get your remote workforce taking secure and PCI DSS compliant payments in days.

**Sycuro.Digital delivers everything you need to instantly create and send secure payment links to customers in any digital engagement channel:**

- No long-term contracts or set up fees
- Transparent pay-as-you go usage charging structure
- Turn it on and off as your business requires

## A solution as flexible as your needs.

With no infrastructure costs, set up is rapid and the solution is already integrated with the world's leading Payment Service Providers (PSPs). Sycurio.Digital gives you everything you need to instantly create and send secure payment links to customers in any channel whether on a call, in an email, webchat, SMS, instant messaging or social media.

**Now you can keep payments flowing and open-up new, secure and PCI DSS compliant payment channels – no matter where your workforce is based.**

## Sycurio.Digital

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<sup>1</sup> IBM Cost of a Data Breach Report 2019 <sup>2</sup> pwc.com/future-of-cx <sup>3</sup> Gartner Forecast 2021

# Enabling remote workers to process secure payments.

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Sycurio.



## Securely take payments in any digital channel from anywhere.

Eliminating any necessity for your organization to store, process or transmit cardholder data, Sycurio.Digital makes it easy to get a PCI DSS compliant payment strategy for your remote workforce up and running in no time.

Customers simply follow a secure payment link URL that you provide via SMS, chat, email, social media or any other digital channel. The customer then enters their payment details into a merchant branded payment page, using whichever payment method they choose; and nobody else sees their sensitive personal payment details.

- Instantly create and send secure payment links (URLs) to customers and manage transactions via the PSP of your choice
- Transact with customers in their preferred channel and get live updates on every payment link
- Track where your customers are throughout the payment process in real-time to help with troubleshooting should the need arise
- Precisely configure different payment flows across the payment channels you initiate
- Manage everything from geographical range, to how long a link stays viable, or how many retries a customer takes to complete their payment
- Deploy around the globe – get remote/home-based workforces up and running in a matter of days
- Enable a frictionless customer experience in any digital channel
- Monetize previously passive channels to become PCI DSS compliant and secure revenue generators

## A choice of flexible deployment options.

Sycurio.Digital enables organizations of any size to initiate remote payments across all digital channels and offers a choice of deployment options.

### Web-based user interface.

Requiring no set up whatsoever, our fully configurable web-based user interface (UI) is a standalone solution that's ideal for businesses that need to initiate a flexible, yet compliant payment solution – fast. Featuring a range of pre-configured PSP integrations, with a white label SMS and email solution

or you can integrate into your own messaging platforms. It's an elegant approach for initiating remote payment scenarios at scale – especially when IT resources are under pressure.

### API driven SaaS platform.

For organizations that want a seamless integration with existing CRM or customer communication channels, our feature rich, and extremely flexible API-driven SaaS platform is fast to deploy and ideal for highly dispersed global workforces.

