



Complete visibility of your Sycurio payment infrastructure.



Sycurio Monitor is an advanced feature of Sycurio.Voice that delivers comprehensive real-time visibility of your Sycurio payment environment.

It provides oversight of the core applications and components, and surfaces data and insights into easily configurable dashboards, reports, and alerts. Sycurio Monitor empowers you to deliver the highest levels of payment systems availability and makes it easy to quickly identify and resolve issues.

Cut through complexity

Engineered to present actionable data insights on the core components and applications of Sycurio. Voice, Monitor cuts through data clutter to serve up the key metrics and performance indicators that give your team the right information they need to make decisions in real-time.

Real-time actionable information

Get the right information to the right people at the right time. The flexible, pre-defined dashboards clearly display your core application metrics and key performance indicators. Take advantage of options that enable you to push targeted and conditional notifications to specific teams and job roles, ensuring your team need never miss an issue, even if they are on the move.

Reduce your reporting burden

The intuitive interface and comprehensive information makes it simple for your team to generate reports, analyze historical data and identify performance trends. All of which reduces the effort required to undertake capacity and efficiency modeling, carry out proactive prevention planning, or conduct post-incident forensic reviews.

Compress incident resolution times

With Monitor's live accurate data on your Sycurio payments environment, it's straightforward to identify the source of an issue or event.

Armed with detailed system knowledge, your team can engage quickly with their Sycurio counterparts to deliver rapid resolutions to incidents. And ensure that your payment services are available whenever your customers are ready to use them.



Sycurio Monitor cuts through data clutter to serve up the key metrics and performance indicators that give your team the right information



Engineered for information security and infrastructure engineers

- Delivers live visibility of your payment infrastructure – easily deployable across Sycurio cloud, on-premises and hybrid solutions
- Roles-based access for effective security and 'need to know' management
- Visualizes complex system and component performance information
- Delivers granular information logs to facilitate identifying and communicating event information
- Automated and detailed system performance reporting delivered direct to your in-box
- Push real-time detailed information to your team with flexible instant notifications
- Helps you to identify opportunities for improving resilience and optimization at a system component level
- Improves your planned maintenance capability – design and build schedules based on information not intuition or routine
- Built on a reliable, configurable, and extensible industry standard platform
- Provides important information for resilience planning
- Helps you to give you visibility of on-premises equipment performance in 'moving to cloud' ROI calculations
- Supported by Sycurio's world-class engineering, planning and integration services



Sycurio Monitor benefits at a glance

- Delivers visibility of your Sycurio.Voice payments environment
- Live information from the core of your payment transaction platform
- Out-of-the-box pre-defined dashboards
- Dashboards and reports serve up at-a-glance information on core application metrics and key performance indicators (KPIs)
- Roles-based access means you have complete control over who has visibility of what information
- Reporting parameters can be defined according to role and function
- Targeted and conditional notifications and alerts can be created for users, teams, and roles
- Push notifications to mobile devices ensure the right information gets to the right people, at the right time
- Highly scalable – engineered for organizations of any size

Sycurio Monitor enables comprehensive real-time visibility of your payment environment

